18MCA44E SOFTWARE TESTING

UNIT III – SOFTWARE MAINTENANCE

FACULTY

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Software Maintenance Process

- ***Program Understanding***
  - Analyze the program to understand it.
  - Complexity of the program, documentation, self descriptiveness of the program help in understanding it.
  - Complexity of the program is usually based on its data or control flow.

Software Maintenance Process

- ***Generating Maintenance Proposal***
  - This is done to accomplish the maintenance objective.
  - It requires clear understanding of both the maintenance objective and the program to be modified.
  - This process becomes easy if the program is extensible and supports extensions to its functions.

Software Maintenance Process

- ***Ripple Effect***
  - The primary attribute of the program that gets effected by the ripple effect is the ***stability*** of the program.
  - Program Stability is defined as the resistance to amplification of changes in the program.

Software Maintenance Process

- ***Modified Program Testing***
  - This phase consists of testing the modified program to ensure that the modified program has the same reliability level as before.
  - It is important that cost effective testing techniques be applied during maintenance.
  - The testing process becomes cost effective due to the testability of the program.
  - Program Testability is defined as the effort

Software Maintenance Process

- ***Maintainability***
  - All of the factors of above four phases are combined to form maintainability of the program.
    - How easy is it to maintain the program?
  - The answer to this question depends upon how difficult the program is to understand.
  - Program maintainability and program understandability are parallel concepts.
  - The more difficult a program is to understand, the more difficult it is to maintain.
  - And the more difficult it is to maintain, the higher is its maintainability risk.

TESTING

- It is a systematic attempt to reveal the presence of errors (to "falsify" system)

- It is the process used to identify the correctness, completeness and quality of developed computer software.

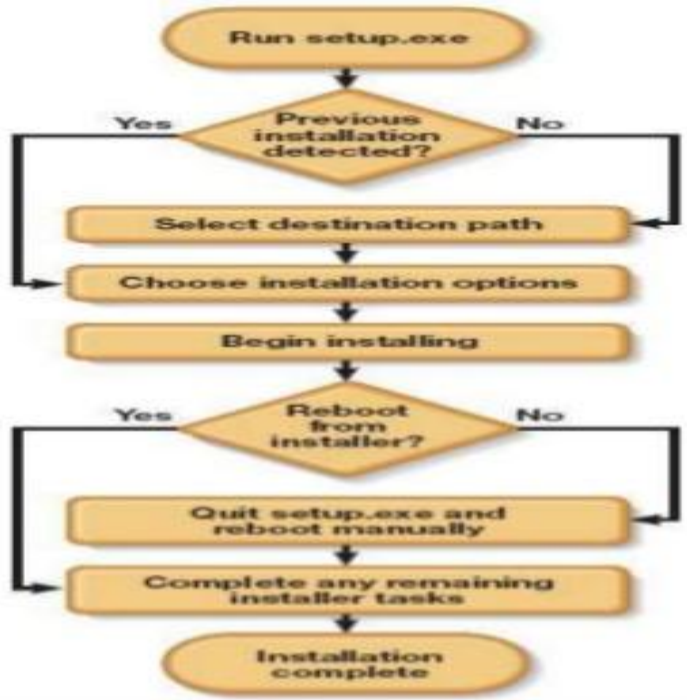
- It is the process of executing a program/application under positive and negative conditions by manual or automated means. It checks for the :-
  - Specification
  - Functionality
  - Performance

Installation Testing

- Installation testing is also called as “Implementation Testing”.
- Installation testing is one of the most important and interesting part of software testing life cycle.
- Installation is the first user’s interaction with your product.
- It is very important to make sure that user does not face any difficulties while installing the software.
- Installation testing is like introducing a guest in your home. The new guest should be properly introduced to all the family members in order to feel him comfortable.

Installation testing tips with some broad test cases:

- To get **Installation testing** in step by step I have used flow chart diagram to explain in details:



OBJECTIVES

- **To introduce cost and schedule estimation**
- **To discuss the problems of productivity estimation**
- **To describe several cost estimation techniques**
- **To discuss the utility of algorithmic cost modeling and its applicability in the software process**

Cost estimation objectives

- **Budget**
  To know what you will spend
- **Controls**
  A lever to control the project
- **Differential analysis**
  Monitor progress by comparing planned with estimated costs
- **Cost database**
  Make future estimation better
- **Marry costing to management**
  Cost estimation and planning/scheduling are closely related activities

Software cost components

- Hardware and software costs
- Travel and training costs
- Effort costs (the dominant factor in most projects)
  - salaries of engineers involved in the project
  - costs of building, heating, lighting
  - costs of networking and communications
  - costs of shared facilities (e.g library, staff restaurant, etc.)
  - costs of pensions, health insurance, etc.

Costing and pricing

- **Estimating Cost**
  - Costs for developer, not buyer
  - We need our costs to manage and assess
- **Estimating Price**
  - There is not a simple relationship between the development cost and the price charged to the customer.
  - Broader organisational, economic, political and business considerations influence the price charged.

Productivity Measures

- **Size-related measures**
  - Must be based on some output from the software process
  - Delivered source code
  - Object code instructions
- **Function-related measures**
  - Based on an estimate of the functionality of the delivered software.
  - Function-points are the best known of this type of measure

Lines of Codes

LOC = NCLOC + CLOC

- LOC: lines of code
- NCLOC: non-commented line of code
- CLOC: commented line of code
- KLOC = one thousand of line of code

Function points

- Based on a combination of program characteristics
  - external inputs and outputs
  - user interactions
  - external interfaces
  - files used by the system
- A weight is associated with each of these
- The function point count is computed by multiplying each raw count by the weight and summing all values

Estimation techniques

- Expert judgement
- Estimation by analogy
- Parkinson's Law
- Pricing to win
- Top-down estimation
- Bottom-up estimation
- Algorithmic cost modelling

Expert judgement

- One or more experts in both software development and the application domain use their experience to predict software costs. Process iterates until some consensus is reached.
- Advantages: Relatively cheap estimation method. Can be accurate if experts have direct experience of similar systems
- Disadvantages: May be very costly

Estimation by analogy

- The cost of a project is computed by comparing the project to a similar project inthe same application domain
- Advantages: Accurate if project data available
- Disadvantages: Impossible if no comparable project has been tackled. Needs systematically maintained cost database

Parkinson's Law

- The project costs whatever resources are available
- Advantages: No overspending
- Disadvantages: System is usually unfinished

Pricing to win

- The project costs whatever the customer has to spend on it
- Advantages: You get the contract
- Disadvantages: The probability that the customer gets the system he or she wants is small. Costs do not accurately reflect the work required

Top-down estimation

- Approaches may be applied using a top-down approach. Start at system level andwork out how the system functionality is provided
- Takes into account costs such as integration, configuration management and documentation
- Can underestimate the cost of solving difficult low-level technical problems

Bottom-up estimation

- Start at the lowest system level. The cost of each component is estimated individually.These costs are summed to give final cost estimate
- Accurate method if the system has been designed in detail
- May underestimate costs of system level activities such as integration and documentation

Estimation methods

- Each method has strengths and weaknesses
- Estimation should be based on several methods
- If these do not return approximately the same result, there is insufficient information available
- Some action should be taken to find out more in order to make more accurate estimates
- Pricing to win is sometimes the only applicable method

Algorithmic cost modelling

- Cost is estimated as a mathematical function of product, project and processattributes whose values are estimated by project managers
- The function is derived from a study of historical costing data
- Most commonly used product attribute for cost estimation is LOC (code size)
- Most models are basically similar but withdifferent attribute values

Examples of cost models

- **General form:** $E = A + B \times S^C$
- E: Effort cost; S: Size; A, B, C: constants

Examples:

$E = 5.2 \times (KLOC)^{0.91}$ Walston-Felix Model

$E = 5.5 + 0.73 \times (KLOC)^{1.16}$ Bailey-Basili Model

$E = 3.2 \times (KLOC)^{1.05}$ COCOMO Basic Model

$E = 5.288 \times (KLOC)^{1.047}$ Doty Model for KLOC > 9

THANK YOU

This content is taken from the text books and reference books prescribed in the syllabus.