

# UNIT IV

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# 4.1. BAGGAGE – TYPES, ALLOWANCES, EXCESS BAGGAGE AND OVERSIZED BAGGAGE

# Baggage



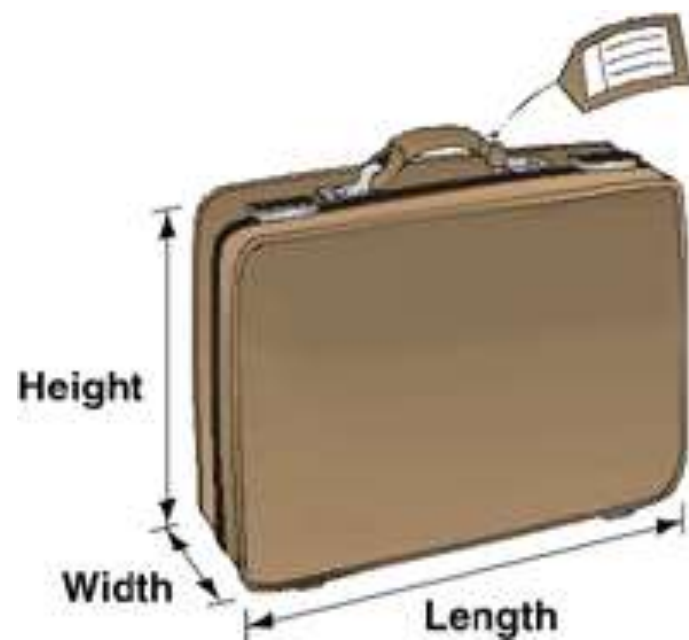
- Equivalent to luggage; articles, effects and other personal property of a passenger as are necessary or appropriate for wear, use, comfort or convenience in connection with his trip
- Two types- Checked Baggage & Unchecked baggage
- Baggage allowance- amount of baggage each passenger is allowed to transport free of charge
- Any piece over the baggage allowance or baggage that exceeds the size and weight limitations will be subject to additional charges. Excess baggage is transported on a space-available basis and will be carried subject to load capacities of the aircraft.

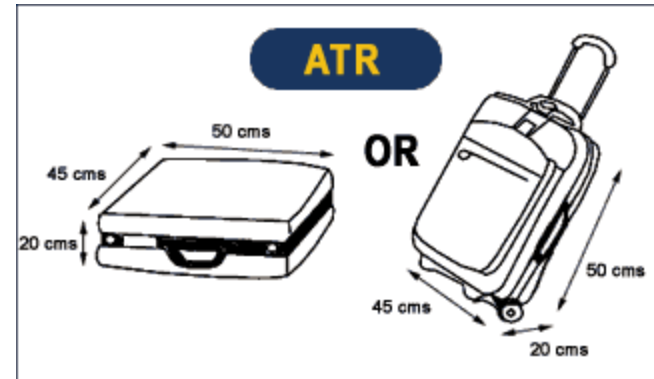
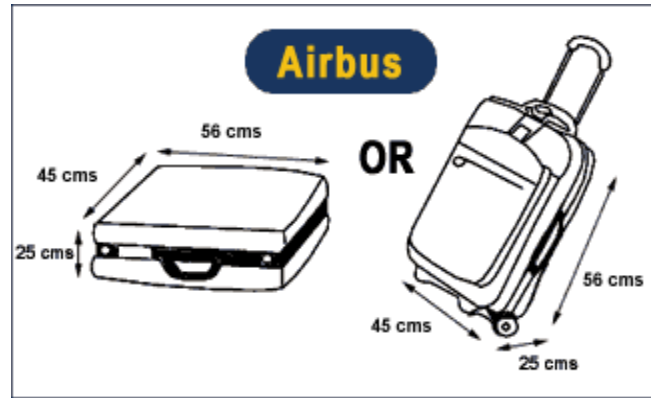
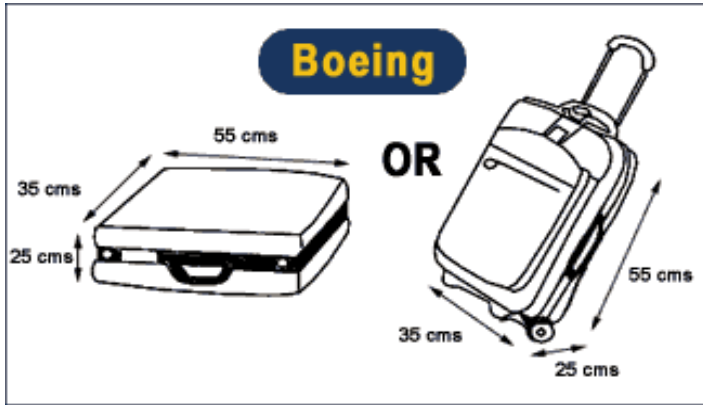
# How a Bag is Measured???

- A bag will be weighed and measured to ensure that it meets the dimensional requirements for shipping.
- Baggage is measured by length + width + height. The dimensions of each measurement are added together to compose the total number of linear inches/ centimeters
- The bag's thickest or widest part of the length, width and height will be measured.
- The maximum allowed baggage dimensions are:  
Length : 30" , Width :12" & Height : 20" (Check In Baggage)  
Length : 20" , Width : 10" & Height : 14" ( Cabin Baggage)



**L=Length, W= Width &  
H=Height**





# The Free Baggage Allowance Weight Concept:

- For Travel starting from India to Europe/Far East/Middle East a passenger is allowed Free Baggage allowance by the airlines that is based on the class of travel.
- A child gets the equivalent allowance as an adult. Infant are not allowed any free baggage allowance, except for items like Strollers or Infant's utility bag.
- Normally, the following entitlement is allowed based on the class of travel :-

✂ First Class: 40 Kg

✂ Business Class: 30 Kg

✂ Economy Class: 20 Kg



# Piece Concept:

## Countries where the piece system applies

- Between USA/US Territories and all countries.
- Between Canada and Europe, Middle East, Southern Africa, South Asian Subcontinent, the Far East except Guam and South West Pacific, Argentina, Bolivia, Brazil, Chile, Mexico, Panama, Paraguay, Peru, Uruguay.
- Between the Far East and Argentina, Bolivia, Brazil, Chile, Panama, Paraguay, Peru, Uruguay, Mexico, USA.
- Between Guam/Saipan and Japan, Okinawa, Hong Kong, Korea Republic, China, Taiwan, Philippines, Thailand, Indonesia, Malaysia, Singapore, India. between Pago Pago and South West Pacific.



# Standards according to IATA

<b>Checked Baggage - (Weight Concept)</b>		
<b>Class</b>	<b>Adults &amp; Children (age 2+)</b>	<b>Infants</b>
<b>First</b>	40 kg *	10 kg
<b>Business</b>	30 kg *	10 kg
<b>Economy</b>	20 kg *	10 kg

# Continued...

<b>Checked Baggage - (Piece Concept)</b>	
<b>Class</b>	<b>To/from Canada &amp; USA</b>
<b>First</b>	<ul style="list-style-type: none"><li>☞ 2 pieces, the sum of the three dimensions (l+w+h) of each piece must not exceed 158 cm (62 in.) and is limited to 23 kg.</li><li>☞ Infant- 1 piece</li></ul>
<b>Business</b>	<ul style="list-style-type: none"><li>☞ 2 pieces- 158 cm (62 in.) is limited to 23 kg.</li><li>☞ Infant- 1 piece</li></ul>
<b>Economy</b>	<ul style="list-style-type: none"><li>☞ 2 pieces- 158 cm (62 in.) is limited to 23 kg.</li><li>☞ Infant- 1 piece</li></ul>

# Cabin Baggage Allowance

- In order to ensure safety of aircraft and passengers as well as the convenience of fellow passengers, only 1 piece of cabin baggage of specified dimensions can be carried in the cabin.
- The sum of the three dimensions not exceeding 115 cm/45in and below 10kgs.

## **The following items are permitted :**

- ☺ An overcoat, wrap or blanket, an umbrella or a walking stick
- ☺ A lady's handbag, lady's pocketbook or lady's purse
- ☺ A reasonable amount of reading matter for the flight
- ☺ A small camera and/or a pair of binoculars
- ☺ Infant's food for consumption in flight and infant's carrying basket
- ☺ A fully collapsible invalid's wheelchair and/or a pair of crutches and/or braces or other prosthetic device for the passenger's use provided that the passenger is dependent upon them.

# Excess Baggage Charge

- A passenger's baggage presented at check-in that is in excess of free allowance- excess in weight; excess in total diameter; excess piece; fragile things and the like.
- A charge is payable for excess baggage (Normally 1% of Basic fare for 1 kg)
- This may vary depending upon the terms and conditions of carriage, flying country, and the like.



# Valuable or Fragile Items as Checked Baggage

You are advised against packing of such items in your checked in baggage. The list of these items may include the following:

- Laptops
- Money
- Jewelry / Precious Metals
- Silverware
- Business / Travel or Identification Documents
- Medicines or drugs
- Negotiable Papers
- Securities
- Other valuables



## 4.2. ELECTRONIC GOODS, DANGEROUS GOODS, PROHIBITED ITEMS

# Electronic Goods

- Usually electronics goods are permitted for carriage. But some are not permitted for the airline safety which includes,
  - Infra red lights, emitters etc.,
  - Satellite phone
  - Remote control toys,
  - Spare batteries, wet batteries etc.,
  - Electronic gadgets that may interrupt the signals of the aircraft
  - Electric cigars
  - Electro-magnetic materials, tools, toys etc.,

# Dangerous Goods and Regulation of Carriage

- Until 1955, there was a complete restriction on the air transport of toxic, flammable, or corrosive materials.
- Then IATA developed the Dangerous Goods Regulations (DGRs) for their safe carriage.
- Dangerous goods are commodities possessing potentially hazardous characteristics.
- The definition of dangerous goods, in addition to covering substances such as corrosives, acids, and radioactive material, also includes materials such as magnets, batteries, aerosol sprays, and pesticides.



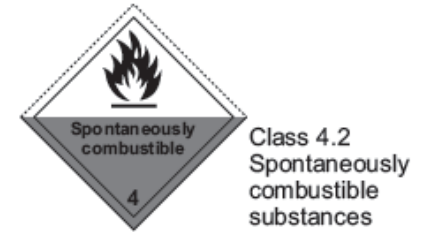
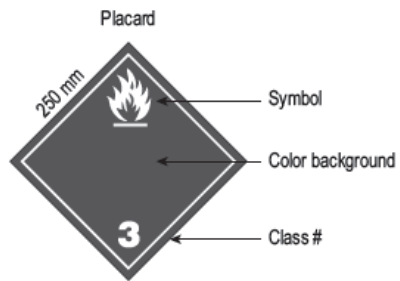
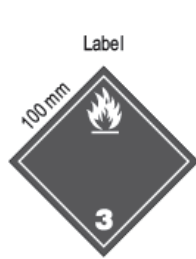
# Categories of Dangerous Goods

- Acceptable for transport by air, provided all the relevant regulations are complied with
- Substances that are forbidden for transport by air transport under any circumstances
- Substances forbidden for transport by air unless exempted by the states involved in the flight plan
- Substances that are exempted from the provisions of the regulations

# Hazard Classes

- *Class 1:* Explosives
- *Class 2:* Gases—non-flammable, flammable, and toxic
- *Class 3:* Flammable liquids
- *Class 4:* Flammable solids
- *Class 5:* Oxidizing materials
- *Class 6:* Poisonous substances (liquids and solids) and infectious substances
- *Class 7:* Radioactive materials—white I, yellow II, or yellow III
- *Class 8:* Corrosive materials—(acids, corrosive liquids/solids, and alkalines)
- *Class 9:* Miscellaneous hazardous materials

# Marks & Symbols



# Prohibited items

- LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.
- This list is **not exhaustive**. In consequence, security personnel will be authorized to identify as prohibited any items not listed here, if the person carrying them is considered to represent a risk or threat to the security of the flight, and if the items fall within the following categories:
  1. Devices capable, or appearing capable, of discharging a projectile or causing injury.
  2. Devices designed specifically to paralyze or immobilize.
  3. Items that may be used as weapons; objects with a sharp point or sharp edge capable of being used to cause serious injury.
  4. Blunt instruments capable of being used to cause serious injury when used to hit.
  5. Chemical or toxic substances which pose a risk to the health of passengers and crew or the security of aircraft or property.
  6. Explosive or flammable substances which pose a risk to the health of passengers and crew or the security of the aircraft and its contents.
  7. Gas objects or other substances that may be used to commit acts of illicit interference.
  8. Any other item made or adapted to cause injury or disability, or to destroy or damage physical facilities.
- **Prohibited items detected and discarded at security control points will be treated as waste and will not be returned.**

## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

### Norms for transportation of liquids, aerosols, and gels - LAGs

#### Norm

From August 1, 2007, the measures adopted for the transportation of liquids, aerosols, gels, creams, and other items of similar consistency (LAGs) apply to all flights from Peru to the rest of the world. Restrictions for the transportation of liquids, aerosols, and gels do not apply to domestic, transfer, or transit flights.

#### LAGs

Liquids, aerosols, gels, and other items of similar consistency at room temperature, transported in individual containers of capacity not exceeding 100 ml. (3.4 oz.). Each passenger can only transport, as part of her/his hand luggage, 10 containers of the capacity established above.

For the purpose of enforcing this measure, 100 grams is considered equivalent to 100 milliliters.

Containers of a capacity exceeding 100 ml will not be accepted even if partially filled.

Containers without a factory label indicating the capacity (volume) will fall within the restriction established in this norm.

#### LAG INSPECTION

If you wish to carry LAGs in your hand luggage, you will need to take them out and place them in the trays at the inspection points and show them to the security staff.



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

### Norms for transportation of liquids, aerosols, and gels – LAGs EXCEPTIONS

#### **Liquids for special diets:**

Liquids for special diets are understood as beverages without which the health of a passenger will be at risk, including baby food (if a baby is traveling) and special diet beverages for lactose- or gluten-intolerant passengers. If the amount of baby food is considered excessive for the duration of the flight, it will not be allowed beyond the inspection point. Baby products include: baby milk; sterilized water; baby juice; baby food in liquid, gel or paste form; and wet towelettes.

#### **Liquids other than pharmacological products:**

Liquids within this group are those used for medical purposes, including ice (used, for example, to preserve the temperature of organs for transplant); blood and blood-derived products; or “normal” liquids, if their use is justified for medical reasons.

#### **Prescription pharmacological products.**

#### **Pharmacological products not requiring medical prescription.**

Products in this group are those that can be obtained without medical prescription and are used to alleviate uncomfortable symptoms and cure certain discomforts in a simple way (e.g., antacids, sunscreens, etc.)



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

### Norms for transportation of liquids, aerosols, and gels - LAGs

#### **REASONABLE QUANTITY**

A volume is deemed reasonable if required for the duration of a flight until arrival at final destination, considering possible delays and detours.

#### **AUTHENTICITY PROOF**

If there are doubts about the authenticity and/or reasonable quantity of LAGs transported, the airport's security staff will be authorized to test their authenticity (e.g., by inviting owners to drink the liquid or apply it to the skin to verify it the substance is safe).

If the security staff gives their conformity to the volume of LAGs for the duration of the flight, they will be accepted as an exception. Otherwise, the passenger will be informed that it is not possible to carry it onboard.

#### **LAGs SOLD AT DUTY FREE OUTLETS**

It will be possible to purchase liquids, aerosols, gels, and other items of similar consistency at the airport's duty free outlets located beyond the security controls.

Passengers purchasing products falling within this measure may contact the outlet staff for further information on how to carry the liquids purchased.



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

### Norms for transportation of liquids, aerosols, and gels - LAGs

#### **HOLD BAGGAGE**

Restrictions on LAG transportations do not apply if they are transported in the aircraft's hold.  
If you need further information please contact your airline before your flight.

#### **TRANSPORTATION RESTRICTIONS**

Passengers will be able to discard LAGs not adjusting to the norm in the containers provided for that purpose and continue with their itineraries.

Officials from the Directorate General of Civil Aviation (DGAC), the Aviation Accident Investigation Commission, SUNAT, the Directorate General for Migration, the National Police of Peru, aircrew members in service, and persons working at the airport sterile zone, are exempted from this measure.





## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

Electronic Equipment	Permitted
<p><b>Video cameras, cameras, digital cameras, portable video playback equipment, cell phones and GPS devices.</b></p> <p>It is recommended to keep fragile or costly equipment under your custody or in your hand luggage. Please ask your airline about restrictions on the use of electronic equipment during flights.</p>	YES
<p><b>Laptops, notebooks, electronic game consoles, tablets, etc.</b></p> <p>These pieces of equipment must be removed from the luggage, backpacks or bags in which they are carried, and placed individually in a tray for X-ray inspection.</p> <p>It is recommended to keep fragile or costly equipment under your custody or in your hand luggage. Please ask your airline about restrictions on the use of electronic equipment during flights.</p>	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.**

Guns, firearms, personal defense articles, ammunitions, and explosives	Permitted
<p><b>Firearms, ammunitions (including starting pistols, revolvers, shotguns, replicas and similar-looking toys) and flare guns.</b>                      Firearms and/or ammunitions, must be declared to the airline during the baggage check-in process. For further details about the transportation of firearms and/or ammunitions, please contact your airline. Identification of articles of this kind during the inspection process will be notified to the National Police of Peru.</p>	<b>NO</b>
<p><b>Parts of arms or firearms, including realistic replicas</b> (except viewfinders and telescopic sights).</p>	<b>NO</b>
<p><b>Air guns and their ammunitions.</b></p>	<b>NO</b>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Guns, firearms, personal defense articles, ammunitions, and explosives	Permitted
Axes, iron knuckles, telescopic sticks, tonfa sticks, slingshots, spiked wristbands, clubs, taser guns, tear gas, hand grenades (including replicas), martial arts weapons. See referential images.	NO
Fishing harpoons	NO
Swords, sabers, foils, knives, arrows (for sports use), darts, spears (including handcrafted or for sports use).	NO



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Guns, firearms, personal defense articles, ammunitions, and explosives	Permitted
<p>Plastic explosives (e.g., C4, Semtex, etc.), gunpowder, detonators, dynamite, Molotov bombs, explosive or incendiary artifacts, pyrotechnic articles, nitroglycerin. Identification of articles of this kind during the inspection process, will be notified to the National Police of Peru.</p>	<p><b>NO</b></p>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Food and beverages	Permitted
<p>Non-alcoholic beverages, yogurt, chantilly cream, condensed milk, cream cheese, canned soup, canned food, marmalade, liquid or spices in paste form (e.g., chili). <u>Application of this restriction is in line with the norm for the transportation of liquids, aerosols, and gels (LAGs).</u></p>	<p><b>NO</b></p>
<p>Traditionally prepared liquids. <u>Application of this restriction is in line with the norm for the transportation of liquids, aerosols, and gels (LAGs).</u></p>	<p><b>NO</b></p>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Food and beverages	Permitted
<b>Baby food.</b> Baby food in formula, juice, or in other forms, may be carried beyond the inspection point and taken onboard the aircraft; however, the passenger must travel accompanied by an infant.	YES
<b>Cookies, fruit, sweets, dried fruit, pudding, sandwiches.</b>	YES
<b>Beef, fish, shrimp, seafood, etc.</b> Please ask your airline about the packaging instructions or requirements for these articles.	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Personal items	Permitted
<p>Shampoo; conditioners; liquid soap; moisturizing cream; facial cleansing cream; cream; hair gel; insect repellent in bar, cream or gel; lipstick; lip glitter or balm; ointments; mascara; makeup remover; mouth wash; shaving cream; toothpaste; tanning lotion; sunscreen lotion; gel deodorant; eye drops; contact lens solutions.</p> <p><u><a href="#">Application of this restriction is in line with the norm for the transportation of liquids, aerosols, and gels (LAGs).</a></u></p>	<p><b>NO</b></p>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Personal items	Permitted
<p>Medicines or toiletries (including aerosols) as hairspray, perfumes, cologne, deodorant, insect repellent aerosols, acetone, nail varnish, Florida Water, medicinal alcohol, and alcohol-based medicines.</p> <p><u><a href="#">Application of this restriction is in line with the norm for the transportation of liquids, aerosols, and gels (LAGs).</a></u></p>	<p><b>NO</b></p>





**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Personal items	Permitted
<b>Nail files, tweezers, cuticle cutters.</b>	YES
<b>Pointy metal or wood pins for holding hair or clothes together.</b> (not exceeding a length of 06 cm).	YES
<b>Corkscrews or can openers.</b> (blade not exceeding a length of 06 cm).	YES
<b>Cigar cutters.</b>	YES
<b>Shaving razors and razor blade refills.</b> Must be encapsulated in their plastic covers.	YES



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

Personal items	Permitted
<b>Letter opener.</b> (not exceeding 06 cm in length).	YES
<b>Straight razors</b> (without the blade).	YES
<b>Sulfur bars</b> (a maximum of two per passenger).	YES
<b>Urns containing human ashes.</b> The urn will be subject to X-ray inspection. Other security measures may be applied as appropriate.	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Personal items	Permitted
<b>Umbrellas, parasols, or walking sticks.</b> Permitted beyond inspection points if presented to security officials and do not contain prohibited items.	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.**

Medicines and medical devices	Permitted
<b>Clinical thermometer.</b> Thermometer containing mercury.	<b>NO</b>
<b>Thermometer or mercury barometer.</b> Provided it is transported by a representative of the state entity of the meteorological category. Example: SENAMHI, Hydrography of the Peruvian Navy, CORPAC, etc.	YES
<b>Cough syrup.</b> <a href="#">Restricted for international flights in line with the norm for the transportation of liquids, aerosols, and gels (LAGs).</a>	YES
<b>Anesthetics.</b>	<b>NO</b>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.**

Medicines and medical devices	Permitted
<p><b>Appliances for diabetic persons.</b> Appliances for the treatment and control of diabetes, such as syringes, insulin self-injections, and insulin pumps; are permitted beyond inspection points. Syringes must be for personal medical use and needles must be kept inside their cases. The passenger must carry the medicine to be administered with the syringe. Insulin is exempted from restrictions applying to liquids, aerosols, and gels – LAGs. It is recommended that it be packaged with a label showing the name of the manufacturer or a pharmaceutical label.</p>	YES
<p><b>Colostomy bags.</b></p>	YES
<p><b>Hypodermic needles.</b> Must be for personal medical use and the passenger must carry the medicine to be administered with the syringe. The quantity must be as indicated in the medical prescription or dosage for the medicine.</p>	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Medicines and medical devices	Permitted
Scalpel blades.	<b>NO</b>
Dental instruments.	YES
Reflex hammers.	YES
Bandage scissors.	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Medicines and medical devices	Permitted
<b>Oxygen tanks.</b> Required for passengers' medical needs. Must not exceed a gross weight of 05 kg. <b>Airline authorization required.</b>	YES
<b>Wheelchairs or other battery-powered mobility aids.</b> Airline authorization required.	YES



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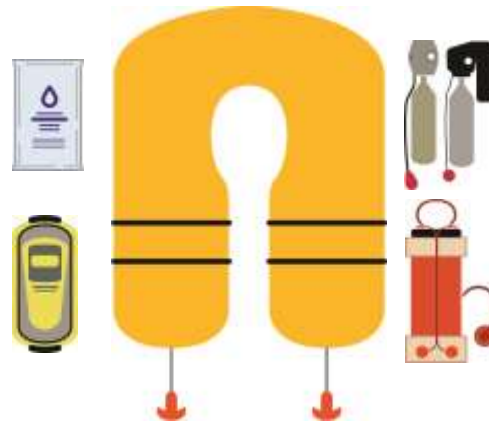
Sports and outdoor articles	Permitted
Pool sticks, hockey sticks, Lacrosse sticks, ski poles, baseball and cricket bats, weightlifting articles, dumbbells.	NO
Bowling balls.	NO
Shot puts.	NO
Hammers for sports use.	NO
Camping kitchens containing or presenting traces of flammable liquid, fuel, diesel, kerosene, or gas tanks (e.g., butane, propane).	NO





## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

Sports and outdoor articles	Permitted
<b>Tennis racquets, fish hooks, fishing rods.</b>	YES
<b>Compressed air cartridges (CO<sub>2</sub>).</b> Only if the passenger carries a life jacket and the cartridges (CO <sub>2</sub> ) are adhered or form part of the accessories of the life jacket. No more than two devices per life jacket and no more than two spare.	YES
<b>New (unused) camping kitchen not containing or presenting flammable liquid or gas tanks.</b>	YES
<b>Avalanche rescue backpack provided of a gas cylinder.</b> Airline authorization required.	YES



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Lighters and flammable materials	Permitted
Flammable liquids (e.g., kerosene, gasoline, etc.).	<b>NO</b>
Torch lighters (narrow flame).	<b>NO</b>
Strike-anywhere matches.	<b>NO</b>
Lighter fuel and refills.	<b>NO</b>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Tools and home appliances	Permitted
Box cutters, blades, knives, switchblades, or pointy table knives (including for ritual purposes), with a blade made of metal or any other resistant material allowing its use as a weapon.	<b>NO</b>
Pointy potato peelers.	<b>NO</b>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Tools and home appliances	Permitted
Extinguishers.	<b>NO</b>
Hammers, saw blades, axes, chisels, drills, drill bits, staple guns, blowtorches.	<b>NO</b>
Ice picks, awls.	<b>NO</b>



**LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS  
IN THEIR HAND LUGGAGE.**

Tools and home appliances	Permitted
Bleach, muriatic acid, paint (including lacquer, thinner, enamels, solvents, and spray paint), insecticides (except those used by the technical crew for disinfection purposes), pesticides, and poisons.	NO
Shears	NO



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

Tools and home appliances	Permitted
<b>Contact (instantaneous) adhesives.</b> Only one for personal use in blister form (one blister per passenger).	YES
<b>Knitting needles, crochet hooks, forks.</b>	YES
<b>Musical instruments.</b> Please ask your airline about the restrictions applicable to the transportation of musical instruments onboard the aircraft cabin. Musical instruments are permitted beyond inspection points, if presented to security officials.	YES



## LIST OF ITEMS THAT MUST NOT BE CARRIED BY PASSENGERS, CREW, OR USERS IN THEIR HAND LUGGAGE.

Security measures for high or severe risk level	
When the General Directorate for Civil Aeronautics (DGAC) or the aerodrome operator flag a <b>HIGH</b> or <b>SEVERE</b> risk level based on their security program, regulations for certain items are modified as follows:	
Items	Permitted
Scissors of any length or any type.	NO
Knives, blender blades, blades, multi-purpose blades, and other sharps of any length.	NO
Tools of any size (except those needed for assembling mobility aid equipment).	NO
Lighters, common matches.	NO



## 4.3. SPECIAL PASSENGERS



# Family and Group Travel

- **Expectant Women**

No medical clearance is needed, if the expectant mother is in normal health with no pregnancy complications. If confinement is expected in less than four weeks, a recent medical certificate is required.

- **Infant**

A baby is considered as an infant up to the day prior to the anniversary. A few baby bassinets/ baskets are available for the infants with a maximum of 10kg weight and up to an age of 8 to 10 months. On requisition, special baby food is provided by airlines.

# Continued...

- **Child, the Unaccompanied Minor (UMNR)**

A child is a passenger who has reached his/her second anniversary but not reached his/her twelfth birth anniversary. Cabin attendants, for their entertainment may distribute to them toys, crayons, scribbling paper and children's booklets.

- **Young Passenger**

Young passengers under the age of 15, especially if they are traveling for the first time- from the check-in to the gate on departure and from the aircraft to the meeting area on arrival or to the gate of the connection flight

- Can carry his hand luggage
- Keep his travel documents
- Is not supervised during flight unlike unaccompanied minor

# Continued...

- **Small Groups**

Small groups of less than 10 persons can be booked individually in the reservation system. If they are spread over more than one PNR (Passenger Name Record); all PNR's should indicate the no. of passengers. The check-in can be together or individually.

- **Large Groups**

Large groups should be requested well in advance, preferably in written form to the airlines concerned. They have the privilege to be seated together. There might be one specially designated check-in desk or area. All tickets are presented at once. The baggage of the group will be counted, tagged, put on carts and will be weighed.

# Special Passengers

- **Religious traveler**

For a religious traveler attention should be paid to

1. **Food:** Airlines prepare special meals such as kosher, moslem, hindu, vegetarian etc.
2. **Time:** During flight, religious traveler may ask the direction of the direction of the aircraft to pay a holy centre of their belief. E.g.- Arab carriers shows the direction of Mecca

- **Over Booked passenger**

An over booked passenger is a passenger who is holding a confirmed/reconfirmed reservation and OK- ticket in a certain class and cannot fly in that class. There are two main responsibilities- an involuntary upgrading, an involuntary downgrading

# Continued...

- **Waitlist Passenger**

If a flight is full, the passenger can be put on waitlist. As cancellations come in, waitlisted passengers are confirmed in the order in which their reservations were received.

The following passengers will normally confirmed first in case of cancellations:

- Airline club members
- VIP's
- Passengers holding confirmed seat for a connecting long haul flight by the same carrier
- Person traveling for compassionate reasons.

# Continued...

- **No-show Passenger**

The no-show passenger holds a confirmed reservation, but does not report at the airport for check-in. because of no-shows, people who are waitlisted or who are flying stand by are often able to get on flights that had been listed as full.

- **Smoker**

Many aircrafts have smoking and non-smoking areas. There are routes with more demand for smoking section can be changed. Smoking is not allowed at all or certain flights or certain carriers.

# Continued...

- **VIP**

Most airlines grant special treatment to the following category passengers

- High level political persons
  - Member of royal household, head of state, ministers, ambassadors, members of religious orders etc.
- Famous artists
  - Eminent personalities like singers, actors, writers, musicians, dancers etc.
- Well known sports personalities
- Recognized scientists
- Commercially Important Persons (CIP)
  - Senior executives, CEOs, board of directors, industrialists, airline club members, frequent individual passengers.

# Continued...

- **Passengers with Medical Problems**

Mostly all the airlines give all the possible assistance to passengers who have any medial problems at the time of travel.

- Disabled persons have top priority for transportation and in case if over booking they will not be off-loaded.
- Escorts will be given seats immediately next to the incapacitated passenger.
- Most airlines allow the blind or deaf passenger the transportation of a seeing-eye or a hearing dog without charge



# Live Animals

Airlines stress necessity of making advance reservations for pets. Airlines will transport either in the passengers cabin or as freight. Reservations are accepted for one small pet per passenger cabin on a first come first served basis.

- **Animals in the cabin**

Smaller animals like dogs, cats, small birds may be allowed provided they don't cause any disturbance to other passengers.

- **Animals checked-in and transported in the hold**

The charge for pets carried as cargo is based on excess baggage charges. Seeing-eye and hearing-ear dogs are exempt from the rules.

- **Animals shipped as cargo**

Any usual animal must be shipped as cargo in pressurized cargo compartments.

## 4.4. FREQUENT FLYER PROGRAMS

# Frequent Flyer Programme

## **Meaning**

Frequent flyer programs are the loyalty cards of the air travel industry. You fly with the same airline, or an alternative airline in the same alliance. You earn points. Then, you can put those points toward the price of your flight, upgrades, hotel stays, car rentals or even shopping! Most programs cost absolutely nothing to join, so you're not losing out by signing up and you may end up saving yourself some serious cash!

## **Frequent Flyer/Airline club member**

Passengers who travel regularly on the services of the airlines are known as frequent flyer or airline club member. These schemes are designed by most airlines to reward passenger in frequent flyer programme.

# How do frequent flyer programs work?

The traditional way frequent flyer programs worked was to offer air miles rewards. The longer (more miles) your flight, the more mileage points you accumulated. Although many airlines still have air miles reward schemes as a way to reward loyal passengers, there is another frequent flyer trend to watch out for. Some airline loyalty programs now work on a "get points for the amount you spend" basis. So instead of rewarding how far you travel, you're rewarded based on how much money your flights cost. This trend is apparently set to continue over the next few years, so bare that in mind when you research your frequent flyer options!

# Advantages of a Frequent Flyer:

- Higher status
- Priority wait listing
- Guaranteed seats
- Special luggage tags
- Seat preference
- World wide assistance
- Special insurance facilities
- access to club lounges worldwide
- Privileges at check-in

# FFP of Some Airlines

- Emirates – Skywards
- Delta – SkyMiles
- American Airlines - AAdvantage
- Lufthansa - Miles & More
- Turkish Airlines - Miles & Smiles
- Sri Lankan Airlines - FlySmiles
- KLM & Air France - Flying Blue
- British Airways - Executive Club

THANK YOU