

SKILL BASED ELECTIVE PAPER-1

II- B.A. POLITICAL SCIENCE TM/EM

ELEMENTARY PRACTICES IN POLITICAL PARTICIPATION

SEMESTER-III

SUBJECT CODE:18BPO35S

GUEST FACULTY: Prasanna Kumar.D.

UNIT-IV

1.CITIZEN CHARTER

Meaning of citizen charter

Historical background of citizen charter

Origin and growth

Introduction in India

2.Understanding the need for citizen charter

Citizenship

Civil rights

Constitutional remedies

3.Access to various departments in central and state governments

Reporting

Petition

FAQs

Specific telephone number

Websites, portal.

4.Access to various departments

Printed chart of people's particular rights about the related govt offices

National state and local bodies

Public should be treated in a nice manner